



# Virtual Meeting Registration & Login

East Baton Rouge Parish Public Works

pima.ebroutreach.com/public/event-registration/search?project\_id=14047&pe\_guid=ae782715-a373-43e1-bf90-5bf9376a4665

EBR STORMWATER MASTER PLAN  
UNDERSTANDING PLAN IMPLEMENT

BR

Select Language  
Powered by Google Translate

**EBR Stormwater Master Plan**  
**Bayou Fountain/Bayou Manchac Public Meeting**  
A Stormwater Master Plan (SMP) is being developed to identify and prioritize improvements to the storm water system. Your comments regarding the plan and suggested solutions are encouraged. However, address-specific drainage issues and complaints should be reported through the City-Parish 311 System which are then compiled into the Stormwater Master Planning process.

**WELCOME!**  
So that we can keep you informed regarding any future meetings related to this project, please fill out your contact information.

Tell us about yourself:

Zip Code \* Required 70806

Last Name \* Required Pittman

Email \* Required cpittman@franklinassociates.com

Counting yourself, how many people are attending this meeting?  
1 - +

**CONTINUE** →

1 of 3

If you are having trouble accessing any portion of this page please email info@stormwater.bria.gov

East Baton Rouge Parish Public Works

pima.ebroutreach.com/public/event-registration/records-found?project\_id=14047&pe\_guid=ae782715-a373-43e1-bf90-5bf9376a4665

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We found you in our records. Please verify that your contact information below is correct by selecting "This is me". If the contact is not correct, select "None of these are me".

First Name: Claire  
Last Name: Pittman  
Address: 250 S Foster Drive  
City: Baton Rouge  
State: LA  
Zip Code: 70806

**This is me** →

**None of these are me** →

2 of 3

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East Baton Rouge Parish Public Works

pima.ebroutreach.com/public/event-registration/update-info?project\_id=14047&pe\_guid=ae782715-a373-43e1-bf90-5bf9376a4665

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Please ensure that all of your information is current. Please enter all required information below and select "Register".

Claire Pittman  
250 S Foster Drive  
Baton Rouge, LA 70806  
Email: c\*\*\*\*\*@franklinassociates.com

**Add/Edit Contact Info**

**REGISTER** →

3 of 3

If you are having trouble accessing any portion of this page please email info@stormwater.bria.gov

East Baton Rouge Parish Public Works

pima.ebroutreach.com/public/event-registration/success?project\_id=14047&pe\_guid=ae782715-a373-43e1-bf90-5bf9376a4665

EBR STORMWATER MASTER PLAN  
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BR

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✓ **Thank you! You have successfully registered.**

**Click to Launch Virtual Meeting**

If you are having trouble accessing any portion of this page please email info@stormwater.bria.gov

# Online Public Meeting

## Frequently Asked Questions

### What To Expect

Upon Joining the Meeting: Select Play on the video. Confirm your volume is up and the video is not muted.

View the Meeting: Watch the presentation. Join the Podium will not be enabled at this time.

Join the Podium: After the Podium has been enabled, click Join the Podium to submit a question or comment to the project team. Your virtual podium comment will be entered into the official project record, may be read aloud or displayed on screen, and will be responded to either live or post-event by the project team.

Click **Join the Podium**

Join the Podium

By joining our virtual podium, you will have the opportunity to submit a question or comment as part of official public hearing record. Your submission will be read aloud in the order in which it was received, and then responded to live by our panel.

**The podium is only active when the moderator activates it.**

Select the relevant **topic** for your comment

Select any of the following topics that apply to your comment: (Select up to 3)

☐ Freight ☐ Daily Commute ☐ Noise/Air Quality ☒ Safety ☐ Other

**Type** your question or comment

Enter your question or comment...

This is my question

Accept and Submit

Decline

Click **Accept and Submit**

Comments Displayed: To moderator will display comments in the order in which they are received.

*If you are continuing to have issues after troubleshooting,  
please email [ebpimaadmin@hntb.com](mailto:ebpimaadmin@hntb.com).*

# Online Public Meeting

## Frequently Asked Questions, continued

### Troubleshooting

Problem: Video is Not Playing

Solution: If video does not play automatically, click Play button.



Problem: I See a Grey Screen

Solution: The video stream is likely being blocked by your IT group. Please contact your administrator to authorize the streaming of services from the website. Open a new browser tab, go to [youtube.com](https://youtube.com), and click the button to "allow content".

Problem: I Still Don't See Something on My Screen

Solution: Click refresh on your internet browser. It is recommended that Google Chrome be used for the optimal experience.

(<https://www.google.com/chrome/>).



Problem: I Submitted a Comment after Joining the Podium, and I Don't See My Comment in the Stakeholder Comments

Solution: All comments submitted via Join the Podium will be initially reviewed by the project team and will appear on the screen once this review is completed.

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please email [ebpimaadmin@hntb.com](mailto:ebpimaadmin@hntb.com).*

# Online Public Meeting

## Frequently Asked Questions, continued

### Problem: I See the Video, but I Do Not Hear Anything

#### Potential Solution:

If you are using a computer, the wrong audio output device might be selected. – You can specify the audio device you want to use for your speakers in your computer's settings.

- a) Open the computer's Sound settings.
- b) On the Playback tab, select the speakers that you want to use.
- c) Click Set Default, then click OK.

If you are using a Windows computer, then your speaker setup might need adjustment. – Windows Vista and Windows 7 allow you to configure the Sound Control panel to allow for multiple speaker arrangements.

- a) Open the computer's Sound settings.
- b) On the Playback tab, select the speakers that you want to use. If it is not displayed, then make sure it is plugged in.
- c) Click Configure.
- d) "Audio Channels", try using a different audio channel setting.
- e) Click Test to ensure your arrangement is working correctly.
- f) Click Next > Next > Finish.

If you are using a Windows computer, then your audio sample rate settings might need adjustment. – On rare occasions, the audio settings in Windows Vista or Windows 7 may not be registering sound at the frequencies that GoToMeeting transmitting sound from.

- a) Open the computer's Sound settings.
- b) On the Playback tab, select the speakers that you want to use. If it is not displayed, then make sure it is plugged in.
- c) Click Configure, then go to the Advanced tab.
- d) Under "Default format," select a different sample rate. Keep trying different options until you are able to hear sound.

If you are using a Windows computer, you may need to update your audio/video drivers. – Outdated drivers can cause interference with the application. Please ensure that you have installed any available driver updates for both your audio and video cards.

- a) Open the computer's Device Manager.
- b) Expand the Sound, video and game controllers section.
- c) Right-click your device and select Update Driver Software. Then follow the wizard as prompted, then repeat for all devices in the section.

Note: If there are no available updates, then it is recommended that you manually download the driver update by visiting the manufacturer's (Driver Provider) support page and searching by the driver version number listed. You may also check for an update from Microsoft by running Windows Update.

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# Online Public Meeting

## Frequently Asked Questions, continued

The diagram illustrates the process of submitting a comment through the 'Join the Podium' interface. It consists of four red-bordered boxes with white text, each with a red arrow pointing to a specific part of the form:

- Select the relevant **topic** for your comment**: Points to the 'Select any of the following topics that apply to your comment: (Select up to 3)' section, which includes checkboxes for Freight, Daily Commute, Noise/Air Quality, Safety (checked), and Other.
- Indicate your **level of support** for the project**: Points to the 'What is your level of support for the project you are commenting about? Click on the dot to drag it along the scale.' section, which features a horizontal scale from red to green with a blue dot and a 'Leaning In Favor' label.
- Type your question or comment**: Points to the 'Enter your question or comment...' text input field.
- Select **Accept and Submit****: Points to the 'Accept and Submit' button.

The form itself is titled 'Join the Podium' and includes a note: 'avoid during the meeting. To submit a comment or question privately, please use the General Comment link on the side panel.'

**Problem: I Submitted a Comment, and I Don't See My Comment in the Stakeholder Comments**

**Solution:** Only comments submitted with Join the Podium will appear on the Stakeholder Comments.

**General Comment:** Comments submitted with the general comment form will be submitted to the project team, but will not become apart of the public hearing official record.

The diagram shows the process of submitting a general comment. It features a red-bordered box with the text 'Select **General Comment**' and a red arrow pointing to a blue button labeled 'General Comment'.

Your comment will be collected and responded to (if desired) within the official 2-week period.

***If you are continuing to have issues after troubleshooting,  
please email [ebpimaadmin@hntb.com](mailto:ebpimaadmin@hntb.com).***